Accessing Rowan County Desktop and Applications from non-County supplied devices

Installing Citrix Receiver for Mac

Before You Begin

- To perform these steps, you must have the ability to install software on your computer

- These steps assume you are using Safari. The steps may vary slightly if you are using a different web browser

- Access to Rowan County desktop and applications assumes that you have and know your associated IDs and passwords.

System Requirements

Operating Systems: Mac OS X 10.6 – 10.9

Hardware: At least 256MB RAM | 80MB free disk space | a working Internet connection
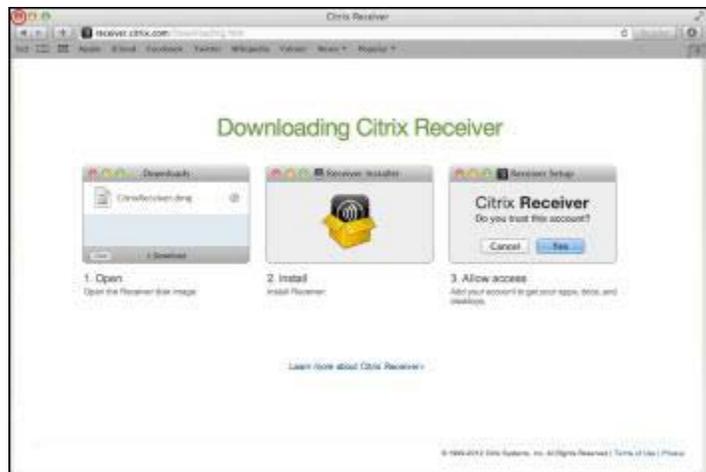
Supported Browsers: Safari 7.0 and 6.x

Install Citrix Receiver

1. Open a web browser and go to http://receiver.citrix.com. Then click **Download Receiver for Mac**.

2. Click the Show downloads icon on the upper right portion of the window.
When the **CitrixReceiverWeb.dmg** file has finished downloading, double-click it.
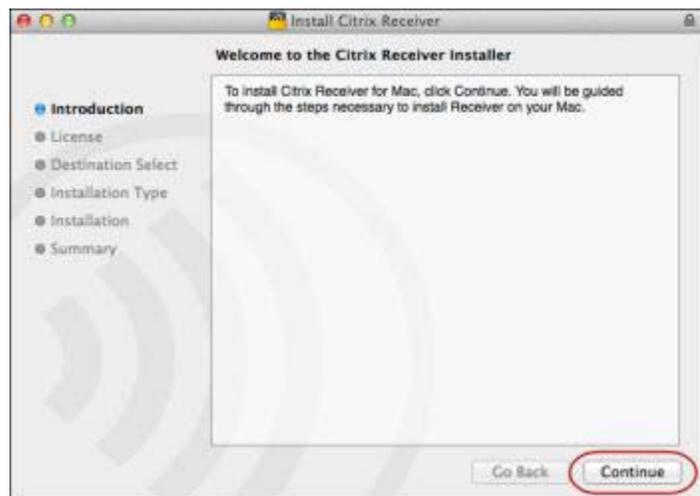

3. Close the Safari window by clicking the red close button on the upper left corner.

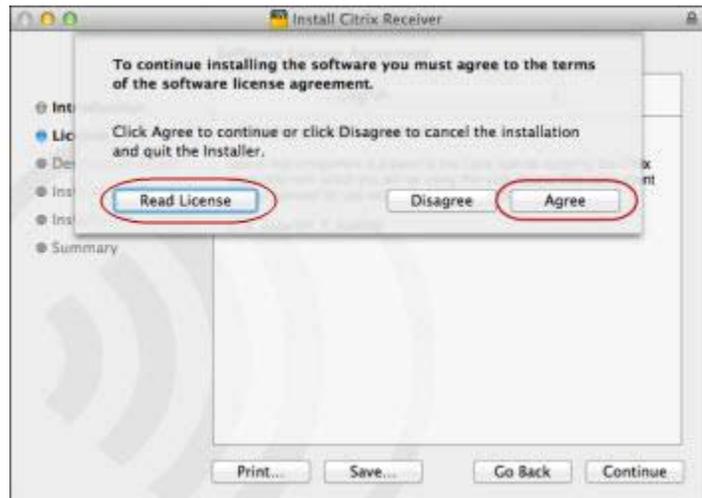4. Double-click the **Install Citrix Receiver.pkg** icon.

5. Click **Continue**.

6. Click **Continue**.

7. If you wish to read the software license agreement, click **Read License**. Then click **Agree**.

8. Click **Install**.

9. Type your Mac username and password. Then click **Install Software**.

10. When notified the installation is complete, click **Close**.

11. Close the Citrix Receiver window.

To access your desktop and applications

12. Browse to https://access.rowancountync.gov and type your network username and password.

Additional Support Information

If you need assistance please contact the Rowan County Information Systems Help Desk
at: **(704) 216-8114**